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GROUP 3600

PATENT APPLICATION **DOCKET NO.** 10003235-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S):

Robert E. Haines, et al.

SERIAL NO.:

09/710,366

GROUP ART UNIT: 3625

FILED:

November 10, 2000

EXAMINER: Mark A. Fadok

SUBJECT:

"Reorder-Assistance Functionality Levels"

MAIL STOP NON-FEE AMENDMENT THE COMMISSIONER FOR PATENTS P.O. BOX 1450 **ALEXANDRIA, VA 22313-1450**

SIR:

Amendment E

In response to the Office Action dated October 30, 2003, in which the Examiner indicated the reply (Amendment D) filed by Applicants on September 9, 2003 was not fully responsive to the prior Office Action because Applicants did not present arguments pointing out specific distinctions believed to render the new claims (claims 21-24) patentable over the applied reference(s), the Applicants submit the claims which were pending in said Amendment D and which remain pending, as set forth beginning on page 2 hereof.

Remarks/Arguments begin on page 7 of this paper.

Serial No.: 09/710,366 Case No. 10003235-1

Amendment E